

LET'S TALK

Universal Banker Project Manager Training Certification

Our experienced change agents will help establish best practices and overcome implementation hurdles. We will help you identify how to customize the Universal Model to your organization, enabling you to differentiate yourself from the myriad of Universal Banker Models in the industry.

OUR PROCESS

- Award Winning Branch Transformation
- Bank-to-Bank Guidance with proven results
- SWARM Banking™

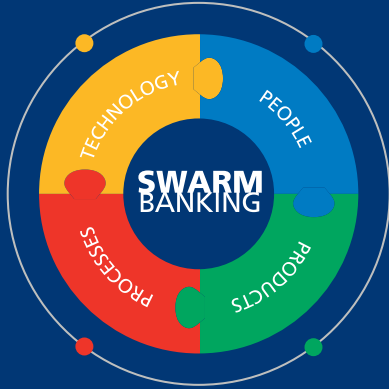
LET US HELP CUT YOUR branch transformation implementation time in half.

- **Universal Staffing Model**, is more than just cross training.
- **FTE Savings Per Branch** through natural attrition or job and/or departmental reconfiguration.
- Dramatically **Reduce Turnover**.
- Substantially improve **Customer Satisfaction Surveys**.
- **Improved Efficiency** and customer experience.
- **Enhance Employee Career Path** and development.

Training intended for Executive Leaders, Senior Leaders, Retail & Sales Management, Human Resources, and any Universal Banker Change Agents.



CERTIFICATION WORKSHOP



Train Leadership and Project Managers on successfully implementing a Universal Banking Model.

Swarm Banking™

People

Products

Process

Technology

WORKSHOP INCLUDES

- **The Importance of SWARM Banking™** and vision of the model
- **Components of the Model** including functional behaviors
- **Universal Banker Expectations** with extensive situational role-play

PRICING:

\$1,500 for first employee
\$750 for additional attendees

One full day of training conducted in Texas designed to educate participants in the basic components that led to the formation of the award winning Universal Banker Model, known as SWARM Banking™.

TRAINING MATERIALS INCLUDE

- Interactive Participant Workbook
- Training Session PowerPoint
- Ice Breakers & Games reinforcing course content

ADDITIONAL CONTENT:

- Participate in a Financial Center Tour to "See the Model in Action"
- Question and answer session

TAILORED SOLUTIONS,
PROVEN METHODS,
TANGIBLE RESULTS™

Contact Us Today!

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