

LET'S TALK

Process Refinement

Focus on maximizing your banks' unrealized potential and getting the highest performance out of your day with process improvement and optimization.

OUR PROCESS

- Feasibility Studies
- Process Productivity Assessments
- Gap Analysis
- Custom Process Mapping
- Project Management
- Executive Seminars



The **Extraco Consultants** working with clients to reduce inefficiencies using our Process Improvement services are **Lean Six Sigma certified**.



When is the last time you reviewed your process from start to finish?

STEP 01: SURVEY EMPLOYEES

STEP 02: CONDUCT OBSERVATIONS

STEP 03: CREATE PROCESS MAPS

STEP 04: IDENTIFY OPPORTUNITIES

STEP 05: CHAMPIONS PRIORITIZE OPPORTUNITIES

STEP 06: BUILD PROJECT AND PLAN TIMELINE



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OUR PROVEN METHODOLOGY



SURVEY EMPLOYEES

Administration and analysis of employee feedback through electronic survey(s) helps define existing practices for processes in the organization. We engage your workforce in the discovery, allowing them to help solve problems and identify easier ways to manage and contribute to the efficiencies you desire.



CONDUCT OBSERVATIONS

Onsite observation(s) of how processes and procedures are actually being performed by the employees helps uncover areas of inefficiency of working departments. To move the needle, you must first identify why people are doing things the way they are doing them.



CREATE PROCESS MAPS

Process maps, from start to finish across departments, provide a foundation for how employees get work done. It includes color coding by department for easy distinction of workflow. It provides insight into consistency, potential process improvements, work distribution, accountability, and risk mitigation.



IDENTIFY OPPORTUNITIES

Identification of opportunities and best practices for process and workflow improvement to gain consistencies and efficiencies. People, technology, tools, facilities, and intellectual property are all assets to your organization. However, few organizations measure the extent to which assets serve their intended purpose. Process refinement helps you identify areas of improvement to clearly balance the assets to support the desired output.



CHAMPIONS PRIORITIZE OPPORTUNITIES

Facilitation of workshops to support departmental champions in prioritizing recommended opportunities. Once you understand the internal processes of each department you can better align them to the external customer needs.



BUILD PROJECT AND PLAN TIMELINE

Recommended project plan and timeline to support expedited results and tracking. When organizations operate through strong consistent processes, the cost of goods and services drives visible and sustainable improvement. Process refinement helps organizations improve its cost effectiveness by improving inputs, conversion, people and overhead.

TAILORED SOLUTIONS,
PROVEN METHODS,
TANGIBLE RESULTS™



Contact Us Today!

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